



Tracey with dog, Henry

Goodbye! This month we say farewell to Michael Stacey. He is giving up his position in order to spend more time caring for his elderly parents. Michael has been with B&W for 3 years and we would like to thank him for all of his hard work and commitment. We would also like to wish him every happiness for the future.

Hello! We are pleased to announce that **Tracey Lownds** will be taking on the position of **Customer Services Manager** and will be expanding her role to include some of Michael's former duties. Most of you will already know Tracey as she has been with B&W for almost 2 years and has capably provided cover for Michael in his absence. Tracey has already demonstrated that she can efficiently run our fleet of



lorries, but with Customer Service remaining her first priority. She is dedicated to customer care and sales support and will be available to answer any queries you may have regarding processing and sites. Tracey will also be embarking upon a series of farm visits to discuss any processing/product issues in more detail.



Sharon Mighall

You may also speak with **Sharon Mighall** when you call in! Sharon has worked within the Eastbury Group for a number of years and will be taking over more administration duties for B&W Feeds.

We look forward to working with you in 2008. Please do not hesitate to call the office on **01258 830100** should you have any queries.